

# Keeping you safe at your next dental visit

## Before your appointment



- You will need to complete a new medical history form. This can be done at [www.eastparkdental.co.uk/portal](http://www.eastparkdental.co.uk/portal)
- Please do not attend the practice without an appointment

## Preparation



- Before you leave home please brush your teeth, use the lavatory and ensure you are well hydrated.
- Please only bring essential items with you, do not bring bags and come alone unless you need assistance
- We recommend you wear a face covering when coming into the practice.

## At your appointment



- Call us from your car to let us know you have arrived.
- To avoid using the waiting room we will let you know when we are ready for you.
- You will be greeted by a team member in PPE. If the door isn't already open please ring the bell and wait for the door to be opened.
- You will be guided through what to do, including hand hygiene and social distancing.
- We will only be able to accept card payments and will contact you after your appointment to arrange any follow up visits



## Please be reassured



- Our decontamination procedures are some of the best across healthcare, and all clinical areas are thoroughly decontaminated between patients

**Thank you for your continued understanding**